

Coordinator for negotiations to the President of the ERO

<https://koordynator.ure.gov.pl/kde/contact/260,Contact-ADR.html>
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Contact ADR

Coordinator for negotiations to the President of the Energy Regulatory Office

Address:

Energy Regulatory Office

Al. Jerozolimskie 181,

02-222 Warsaw, Poland

Websites regarding out-of-court resolution of consumer disputes:

www.polubowne.uokik.gov.pl

www.uokik.gov.pl/pozasadowe_rozwiazywanie_sporow_konsumenckich.php

The register of entities authorized to conduct proceedings regarding out-of-court resolution of consumer disputes kept by the President of the Office of Competition and Consumer Protection (hereinafter the Register) is available at:

www.uokik.gov.pl/rejestr_podmiot_uprawnionych.php

The data contained in the Register and any changes to them are forwarded to the European Commission, which publishes a list of entities conducting the out-of-court resolutions of consumer disputes, reported to it by Member States of the European Union on the ODR (Online Dispute Resolution) platform available at:

ec.europa.eu/consumers/odr/main/index.cfm?event=main.home.show&lng=PL

Contact us

Tel. no.: + 48 22 487 56 22 - every business day between 8.00 am and 10.00 am, Wednesdays excluded;

Tel. no: + 48 22 487 58 33 - every business day between 12.00 pm and 2.00 pm, Wednesdays excluded.

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